## SURREY COUNTY COUNCIL

## Policy on Safeguarding (DBS) checks

for employees, volunteers, and job applicants

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Surrey County Council is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and expects all staff and volunteers to share this commitment.

The Council is committed to the fair treatment of its employees, potential employees, and volunteers, regardless of race, gender, religion, sexual orientation, responsibilities for dependants, age, physical/mental disability or offending background. The Council will treat all applicants for employment fairly, and will not discriminate unfairly against job applicants on the basis of a conviction or other information revealed.

The Council will check the criminal records of job applicants for roles which involve working with children and/or vulnerable people prior to their appointment. Once an employee has been appointed into a relevant role, their record will be checked every 3 years in order to maintain the currency of the information. The Council will observe all relevant requirements set in legislation and, wherever possible, good practice recommendations made by the Disclosure and Barring Service (DBS).

References to 'convictions', 'offences' and 'positive disclosures' within this policy will include cautions, final warnings, reprimands, the inclusion in 'barred' lists, and any other information that the DBS considers to be pertinent to the selection/continued employment of staff and volunteers whose work includes relevant regulated activities.

## 2. Scope

This policy applies to Surrey County Council employees and applicants for vacancies within the Council, as well as the Surrey Fire and Rescue Service. This policy applies to directly-employed Council staff working in schools (commercial services), however it does not apply to teachers and school support staff working in schools under the direction of a Governing Body, nor to school Governors.

Relevant sections of this policy will apply to volunteers carrying out regulated activity on behalf of the Council. This policy will not ordinarily apply to elected Council Members as they do not normally undertake regulated activity.

It is important to note that this policy only applies to posts whose duties include 'regulated activities' as defined by relevant legislation<sup>1</sup>. The Council will only perform DBS checks on employees in/applicants for job roles that require DBS clearance, and only to the level of clearance required for the safe and effective performance of the duties of each role. The recruitment and selection of candidates for positions which do not include regulated activities is covered by the Council's Resourcing/Recruitment Policy and associated guidance.

The Council expects hiring managers to assess the requirements of each vacancy and take appropriate steps to attract and select the best candidates. The Safer

<sup>&</sup>lt;sup>1</sup> The appendices to this policy provide guidance on the process for determining whether a role requires a DBS clearance. The formal statutory definition of 'regulated activities' can be found in Schedule 4 of the Safeguarding Vulnerable Groups Regulations 2006, as amended by the Protection of Freedoms Act 2012.

Recruitment model has been designed around safeguarding needs- applying it comprehensively to posts that do not require a DBS clearance is likely to be disproportionate and counter-productive. However, a manager may decide that certain elements of the model may be relevant to the recruitment or selection process for a vacancy that does not require a DBS clearance.

In designing any selection process, managers need to be aware that certain posts/functions are subject to checks, restrictions, or other stipulations that are unrelated, or additional, to any DBS requirements. Examples of such stipulations would include politically restricted posts, functions that require an employee to access secure Government servers or databases, or activities that come with a statutory requirement for specific qualifications and/or professional registrations.

Appendices 1 and 2 provide more detail on the process that will be followed in order to determine whether a role requires post holders to obtain DBS clearance and determine the level of that clearance. Additional advice is available from the Safer Staffing Team, Recruitment Team, and HR.

## 3. Safer recruitment model

The Council's safer recruitment model revolves around four key themes.

- **Deterring unsuitable applicants** by using a clear commitment to safeguarding and a selection process that includes face to face interviews.
- **Rejecting unsuitable applicants** through scrutinising applications, reviewing reasons for leaving previous employment, exploring gaps in employment history, and assessing the competence and motivation of candidates at interview
- **Preventing unsuitable appointments** by ensuring that those involved in selection processes are appropriately trained, that informed judgments are made when a candidate discloses a conviction, and that pre-employment checks are carried out to a high standard.
- Preventing and detecting safeguarding risks through appropriate risk assessment, ensuring adequate supervision of non-regulated activities that include employee contact with children and vulnerable adults, and reinforcing a culture of safety and responsiveness to the needs of the Council's vulnerable residents and service users.

The arrangements in this policy aim to ensure fair selection and employment processes which ensure that the Council can meet its commitment to safeguarding the well-being of its service users as well as its legal and social obligations with regards to the rehabilitation of offenders.

Records of recruitment process and decisions will be kept for six months after the date of appointment of the successful candidate, at which point records relating to

unsuccessful candidates will be deleted from the Council's systems and/or physically destroyed.

## 4. Key Responsibilities

The Recruitment Team can provide advice on how to deter unsuitable applicants. Hiring managers can ask the Recruitment Team to:

- Advise on the design and wording of advertisements so that these help deter those who may wish to harm the vulnerable. Adverts and other recruitment materials will include references to the Council's commitment to safeguarding and state that appropriate checks will be made, marked with Rehabilitation of Offenders Act (ROA) exemption if applicable.
- Ensure the online application process and any paper-based forms include content that:
  - reiterates the commitment of the Council to safeguarding
  - includes clear up to date job profiles
  - includes a field for applicants to disclose any past convictions
- Ensure the online application process and any paper-based forms include content that:
  - Requires applicants to provide reasons for leaving past employment
  - Notes that failure to disclose convictions is likely to result in disciplinary action which may culminate to sanctions up to and including dismissal
  - Outlines any exemptions from the requirements of the Rehabilitation of Offenders Act where appropriate
- Ensure that information sent to applicants clearly states whether a basic or enhanced DBS disclosure is required
- Seek references on a manager's behalf, providing a copy of the job description to the referee. If the applicant is not currently working in regulated activities, but has done so in the past, a reference should be obtained from the relevant previous employer where possible.
- Provide template letters used to ensure the correct information is provided to the candidate prior to interview and when an offer of employment is made.

Managers will:

- Ensure appropriate checks are made on employees and job applicants whilst complying with the Rehabilitation of Offenders Act
- Make employees and applicants for employment aware of the recruitment of exoffenders policy

- Take steps to encourage the timely renewal of the DBS clearance of employees, particularly those who are not at work when their current clearance requires renewal (e.g. someone absent on maternity leave, long-term sickness or a career break)
- Confirm professional qualifications/registration with relevant bodies and keep [paper and/or electronic] records of such confirmation.

Chairs of interview panels will:

- Check documentation as required to ensure that candidates are eligible to work. Only original documents will be accepted, with copies being taken and signed to confirm sight of the original.
- Maintain records in accordance with the provisions of this policy
- Make candidates aware at interview that any offer of employment would be subject to satisfactory clearances including DBS disclosure and employment references.
- Explore gaps in employment history directly with the candidate
- Apply the recruitment of ex-offenders policy when recruiting to posts that are not exempt from the Rehabilitation of Offenders Act requirements.

The safer staffing team will:

- Ensure that new appointees to roles that require a DBS clearance have obtained the appropriate level of clearance before commencing work
- Produce reminders to encourage the timely renewal of DBS clearances for employees in roles that require a DBS clearance and their line managers
- Maintain the relevant electronic databases.
- Review DBS disclosures

Applicants, staff and volunteers will

 Disclose any convictions, including unspent ones, when are applying for or occupying any position that has exemption from the Rehabilitation of Offenders Act. Any failure to disclose a relevant conviction will be dealt with under the provisions of the Council's Disciplinary policy and may result in the dismissal of the employee.

The HR&OD team will:

Provide appropriate recruitment and selection training

Ensure recruitment and selection material and contracts include required information

Heads of Service will:

- Apply safer recruitment practice and procedures
- In conjunction with the Safer Staffing Team, decide which posts require disclosure, the level of disclosure required and actions to take when a positive disclosure is received
- Appoint counter signatories where needed
- Arrange for funding of the required checks within their service area

Service or Designated counter signatories will

• Apply the procedures and make the final decisions on disclosures and their outcome. The role is to confirm the validity of an application for a DBS disclosure and check relevant documents

The Head of HR and Organisational Development is the Lead Counter signatory for SCC (excluding staff employed in schools under the direction of a Governing Body, agency workers, and other contractors) and will:

- Ensure that our safer recruitment practice and procedures comply with relevant legislation and national protocols
- Promote good practice within Surrey County Council and with our partners, and champion improvements where appropriate
- Lead on the continuous improvement of systems and processes around the recruitment and continued employment of staff undertaking regulated activities.

## 5. How to use the model

Job descriptions will be reviewed to ensure they are accurate and up-to-date and to check whether any risk assessments are required. For example, if the role involves working with confidential information, or potentially having unsupervised access to children or vulnerable adults, the risk assessment should set out what controls should be in place and provide topics to be explored in the interview.

Managers and employees participating in selection processes will take appropriate steps to maintain confidentiality as well as the security of sensitive personal information relating to candidates.

# 5.1 Checks before invitation to interview

Job applications for posts requiring DBS clearance will be scrutinised to:

- Check for gaps in employment
- Review reasons for leaving previous employment
- Ensure contact details for referees have been provided by the candidate. References will only be requested for candidates who have accepted a conditional offer of employment.

## 5.2 Interviews

## 5.2.1 Question design

Face to face interviews are mandatory for posts requiring a DBS clearance and will explore directly with the candidate

- Competence for the role
- Any gaps in their employment history
- Motivation and values
- Any convictions that the individual has shared questions should only concern unspent convictions, unless the nature of the work and/or DBS clearance requirements warrant questions being asked about any kind of past convictions. It is legitimate for an employer to ask directly about an employee's previous convictions and, unless the position is exempt from the requirements of the Rehabilitation of Offenders Act, the employee does not have to disclose any convictions that are spent. Interview panels need to be prepared to have open and measured discussions on any offences that may be relevant to the position.

Direct and probing questions can be asked at interview, although care must be taken to avoid any questions that a candidate may view as discriminatory. Please contact the Recruitment Team if you are uncertain around the appropriateness of a proposed interview question. It is important to be diligent in ensuring that the right person is selected for the job and explore any areas where evidence and/or clarification needs to be provided, for example:

- any aspect of the applicant's background where there may be a weakness or lack of knowledge or experience;
- any qualifications that a candidate claims to have obtained should always be verified
- any information that appears to be incomplete (for example gaps between jobs).

It is important that satisfactory explanations for any gaps in employment are obtained. Interviewers must take care to ask any such questions in a tactful manner, and only seek to explore any potential issues from a safeguarding perspective.

"Warner style" questions may be used to help check the suitability of applicants to work with children. This approach, in addition to assessing previous experience, skills and qualifications, explores each candidate's attitudes and motives to work with children. Warner style questions ask about: -

- Why someone wants to work with children
- How they deal with difficult issues in relation to work with children
- How individuals ensure they maintain a professional working relationship with children and do not overstep the boundaries of their role

## 5.2.2 Document checks

At the interview, hiring managers will check and verify

- Identity documents
- Eligibility to work in the UK

They will ensure that documents are valid, current and original. Photocopies or documents printed from the Internet are not acceptable. Look for evidence of tampering and refer any queries or irregularities for the Service counter signatory to take up with the applicant.

Original documents will be scanned or photocopied. Any information on unsuccessful candidates will be securely maintained for a period of six months from the date of their interview and subsequently deleted and/or physically destroyed.

## 5.3 Checks before appointment

### 5.3.1 References

Two references covering the last three years must be obtained, including at least one from the current/most recent previous employer.

If the role is in social care and the applicant is not currently working with children or vulnerable adults, but has done so within the last five years, a reference should be obtained from the relevant previous employer.

References provide factual information to support appointment decisions, requests must ask for information on

- The candidate's suitability for the post
- The qualities and experience the candidate has
- Details of any disciplinary offences or concerns around the safeguarding of vulnerable individuals. Care and discretion will be exercised in formulating questions around, and/or basing hiring decisions on, disciplinary sanctions for actions/ or omissions that have no safeguarding implications- any disciplinary sanctions (e.g. formal warnings) that have expired will normally be disregarded.
- The reasons for a candidate leaving their previous employer
- The referee's relationship with the candidate.
- Any concerns around the suitability of the candidate for working with vulnerable individuals.

References should:

• Ideally be obtained from a line manager

- Be as complete as possible. If previous employers are only willing to provide the Council with confirmation of dates of employment and job titles, additional references should be sought from organisations that had employed the candidate in the more distant past (i.e. more than three years before their application) and/or credible individuals who are able to provide a character reference for the candidate.
- Be checked against application forms to verify dates of employment.
- Be followed-up by e-mails or telephone calls to the referees if management are concerned about a referee's authenticity or if further information or clarification are needed. Managers need to be aware of the data protection implications of any such contact; further advice is available from the Recruitment Team and HR.
- Relate directly to the candidate's application for the specific vacancy; testimonials and open references are not normally acceptable, but may be followed up [with the candidate's permission] with reference requests to their authors.
- Where a candidate has been self-employed and/or doing work that is not subject to relevant reporting arrangements (e.g. freelance translation, equity/derivative trading on own account, management of a small business owned by their own family), the hiring manager should discuss referencing with the candidate and arrange to identify appropriate referees, potentially including clients and/or those who may be able to provide a character reference.

Managers should keep details of any contact with referees.

In deciding whether to proceed with an appointment, hiring managers should assess relevant risks in terms of incomplete information, details of any past disciplinary allegations/offences and/or other any other concerns raised within references. Particular care should be exercised if any information in a reference relates to sickness absence, disability and/or long-term health conditions. HR will be able to provide further advice on individual cases.

The recruitment team has template letters which should be used to ensure the correct information is provided to the candidate prior to interview and when an offer is made.

## 5.3.2 Professional registration

Where a professional qualification is required for the role, managers will seek to obtain formal confirmation from the awarding body or professional register, and will keep a record of that on the employee's file.

### 5.4 DBS checks and regulated activities

Below is a brief summary of the roles that require a Disclosure and Barring Service check. Please refer to <u>Appendix 1 (working with adults)</u> and <u>Appendix 2 (working for children)</u>. The flow-charts will help you assess whether a position is eligible for a criminal record check and whether the check is an enhanced check or an enhanced check with children's or adults' barred list.

Every candidate for a role within Surrey County Council that includes the performance of regulated activities will be subject to a DBS check prior to their appointment. Once in post, employees will normally undergo further checks every three years, however managers may ask for checks to be carried out at shorter intervals.

When an employee submits a DBS renewal request 70 or more days before the third anniversary of their previous check but checks are still pending on that anniversary, their Head of Service/Area Director may authorise the employee to continue carrying out regulated activities even after three years have elapsed from the date of their previous check. The Head of Service/Area Director will need to carry out a risk assessment and obtain a formal declaration from the employee reporting any offences or other disclosable events that have occurred since the date of their last check. The Head of Service/Area Director will then submit a request for approval by the Payroll Manager. This arrangement can remain in place until the outcome of the DBS request is confirmed, and cannot exceed 12 months under any circumstances.

The Council does not require any of its employees to subscribe to the DBS Update Service, and will not ordinarily reimburse any subscription fees. However, Council employees who are registered with, and have a current subscription to, the DBS Update Service may liaise with their line manager and request to have their records checked through the Update Service.

## 5.4.1 Working with Children – regulated activities

- i. Unsupervised activities: teach, train, instruct, care for or supervise children or provide advice/guidance on wellbeing, or drive a vehicle only for children;
- ii. Work for a limited range of establishments ("specified places") with opportunity for contact: for example schools, children's homes, child care premises. Not work by supervised volunteers.

Work under (i) or (ii) is regulated activity only if done regularly (at least once a week). The Department for Education has produced statutory guidance on supervision to describe the considerations an organisation should make when determining whether or not an individual is supervised to a reasonable level for the role.

- iii. Relevant personal care, for example washing or dressing; or health care by or supervised by a professional;
- iv. Registered childminding; and
- v. Foster-carers.

### 5.4.2 Working with Adults – regulated activities

- (i) Providing health care
- (ii) Providing personal care
- (iii) Providing social work
- (iv) Assistance with cash, bills and/or shopping
- (v) Assistance in the conduct of a person's own affairs

(vi) Conveying - transport an adult because of their age, illness or disability either to or from their place of residence and a place where they receive health care, personal care or social care.

## 5.4.3 Candidates who have resided overseas

Applicants of any nationality who have been living outside of the United Kingdom must obtain relevant disclosures from the countries where they have been residing. The UK consulates (or embassies or High Commissions) of the countries in question should be approached for advice. It is the candidate's responsibility to provide the Council with appropriate documentation, including certified translations for official documents issued by countries outside of the EEA, and this should be checked by the hiring manager before appointment.

It is important to note that the DBS checks will not establish the presence or currency of work permits. To check whether work permits are in place contact the Border and Immigration Agency Helpline and Employer Checking Service: www.bia.homeoffice.gov.uk/employingmigrants.

### 5.4.4 Volunteers

Volunteers who carry out regulated activities require the same level of DBS clearance as an employee undertaking those activities. Arrangements for obtaining and renewing clearance for volunteers will mirror those applicable to Council staff.

### 5.4.5 Positive disclosure

Having a criminal record will not automatically prevent anyone from working for the Council in a position that requires DBS clearance. Any risks should be assessed pragmatically, taking into account factors such as the nature of any disclosures/offences, the type of duties undertaken, and the amount of time that has passed since the offences/events in question took place.

Any concerns identified regarding disclosures/convictions identified as part of a DBS check should be discussed with the relevant candidate before management decide whether they wish to proceed with the appointment. Further advice is available from HR.

### 5.4.6 Handling disclosure information

- Information relating to disclosures must be kept securely regardless of whether it is in electronic or paper format.
- Disclosure information will only be kept for the purpose it was requested as the applicant will have given consent for that.

• For services and activities regulated by the Care Quality Commission, the CQC expects the Council to maintain records of certain types of information from DBS certificates. The CQC publishes relevant guidance- managers can refer to the CQC documents or speak with the Safer Staffing team for further advice.

## 5.5 Withdrawing an offer

Hiring managers will discuss directly with the candidate any concerns that they may have around the content of a candidate's references and/or DBS disclosures. If a manager decides not to proceed with the appointment of a candidate, they should liaise with the Recruitment and Safer Staffing Teams in order to formally notify the candidate of their decision as well as the rationale for it. Advice is also available from the HR Advisory Team.

## 5.6 Training

## 5.6.1 For hiring managers and participants in selection processes

Council officers involved in the recruitment process will participate in training to assist them with identifying and assess the relevance and circumstances of offences and other positive disclosures. The training will also cover relevant legislation relating to the employment and rehabilitation of ex-offenders.

## 5.6.2 For all staff

Safeguarding and associated training is available for all Council employees, and matters around the rehabilitation of offenders form part of the Council's diversity, inclusion and well-being offer.

## 6 Induction

New employees are introduced to the culture and working practices of the organisation at every step of the recruitment and selection process, and this continues throughout their 'onboarding' and settling into their new role. Participation in formal induction events can be very useful, but it is only a small part of the overall hiring/induction experience.

Throughout the hiring and onboarding process, managers and team colleagues should make every effort to highlight and reinforce the commitment of the Council to safeguarding vulnerable individuals. Managers will support newly-appointed employees in developing an understanding of relevant policies and procedures, as well as the confidence to report any concerns that they may have around inappropriate behaviour and/or safeguarding implications of working practices within and beyond the Council.

## 7 Reporting safeguarding concerns

All employees have a duty to disclose concerns about behaviour that might indicate that the safety or welfare of children, young people and/ or vulnerable adults is at risk. Advice on the management of allegations or concerns is available from safeguarding specialists (such as the 'Local Authority Designated Officer' and Safeguarding Advisors) within the Council.

Employees can raise a concern by speaking in confidence to their manager, HR, the SCC safeguarding teams, or through <u>Expolink, the external whistleblowing service.</u>

### Appendices Appendix 1 - Flowchart on eligibility for DBS checks (working with Adults)

Regulated activity relating to Adults (Post September 2012 Definition)

Regulated activity relating to adults identifies which, if any adult requires them, lead to that adult being considered vulnerable at that particular time.

There is not a requirement to do the activity a certain number of times before it is considered as engaging in regulated activity.

Only those positions that meet the seven definitions below, can be subject to an Enhanced DBS with Adult and Children Barred List checks, under the Protection of Freedoms Act.

(A) Providing health-care		
Any health care professional providing health care to an adult, or anyone who provides health care to an adult under the direction or supervision on a health care professional		1
	YES	
(B) Providing personal care		
- Providing physical assistance with eating or drinking, going to the toilet, washing or bathing, dressing, oral care or care of the skin, hair or nails because of an adult age, illness or disability		
- Prompting and then supervising an adult who, because of their age, illness or disability, cannot make the decision to eat or drink, go to the toilet, wash or bath, get dressed or care		-
for their mouth, skin, hair or nails without prompting or supervision	YES	
- Training, instructing or offering advice or guidance which relates to eating or drinking, going to the toilet, washing or bathing, dressing, oral care or care of the skin, hair or nails to adults who need it because of their age, illness or disability	Enhanced Disclosure and Barring Service (DBS) with Adult and Children Barred List Check required	
(C) Providing Social Work		·
The provision by a social care worker of social work which is required in connection with any health services or social services to an adult who is a client or potential client	YES	•
(D) Assistance with cash, bills and/or shopping		
Assistance with an adult's cash, bills or shopping because of their age, illness or disability arranged via a third party	YES	
(E) Assistance with the conduct of an adult's own affairs under a formal appointment		
Lasting or enduring powers of attorney, or deputies appointed under the Mental Health Act	YES	
(F) Conveying adults		
For reasons of age, illness or disability to, from, or between places, where they receive healthcare, personal care or social work arranged by a third party. This will not include family and friends and taxi drivers	YES	
(G) Day-to-day management or supervision of people carrying out the above activities		
The applicant must be closely supervising the person's activities as they do them in the same proximity on a day-to-day and regular basis	YES	

# 1.1 Regulated activities eligible for an enhanced disclosure with Adult's barred list check (the flowchart explained):

There are now only six types of activity which can be classed as regulated activity relating to adults. These activities are eligible for an enhanced DBS check with the Adults' barred list. An individual only needs to engage in the activities listed below once to be carrying out regulated activity relating to adults

- healthcare for adults provided by, or under the direction or supervision of a regulated health care professional
- personal care for adults involving hand-on physical assistance with washing and dressing, eating, drinking and toileting; prompting and supervising an adult with any of these tasks because of their age, illness or disability; or teaching someone to do one of these tasks
- social work provision by a social care worker of social work which is required in connection with any health services or social services
- assistance with an adult's cash, bills or shopping because of their age, illness or disability arranged via a third party
- assisting in the conduct of an adult's own affairs under a formal appointment
- conveying adults for reasons of age, illness or disability to, from, or between places, where they receive healthcare, personal care or social work arranged via a third party
- a person whose role includes the day-to-day management or supervision of any person engaging in regulated activity, is also in regulated activity
- regulated activity relating to adults excludes any activity carried out in the course of family relationships, and personal, non-commercial relationships

The definition of an adult is a person aged 18 or over and regulated activity focuses on those activities which, should they be needed by any adult, mean that an adult is considered vulnerable at the point of receiving them.

### 1.2 Regulated activities eligible for an enhanced DBS check only

Any positions that meet the below criteria (from the Safeguarding Vulnerable Groups Act, 2006) are subject to an Enhanced DBS Check only.

They are <u>not</u> eligible for a Barred List check as they do not meet the terms of the Protection of Freedoms Act, as visually depicted above.

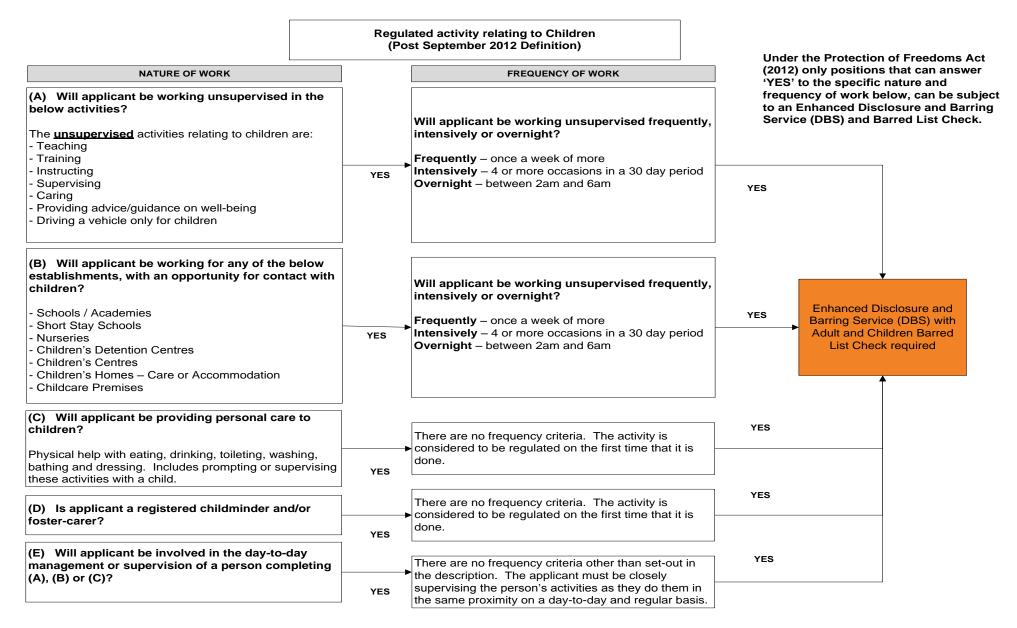
- Any form of assistance, advice or guidance provided wholly or mainly for vulnerable adults
- Moderating a public electronic interactive communication service which is likely to be used wholly or mainly by vulnerable adults
- An activity carried out in a care home which is exclusively or mainly for vulnerable adults. The establishment must be worked at frequently.

### Please note that a vulnerable adult is defined by the Safeguarding Vulnerable Groups Act as a person who is aged 18 years or over and who:

- is living in residential accommodation, such as a care home or a residential special school
- is living in sheltered housing

- is receiving domiciliary care in their own home
- is receiving any form of health care
- is detained in lawful custody (in a prison, remand centre, young offender institution, secure training centre or attendance centre, or under the powers of the Immigration and Asylum Act 1999)
- is under the supervision of the probation services
- is receiving a specified welfare service, namely the provision of support, assistance
  or advice by any person, the purpose of which is to develop an individual's capacity
  to live independently in accommodation or support their capacity to do so
- is receiving a service or participating in an activity for people who have particular needs because of their age or who have any form of disability
- is an expectant or nursing mother living in residential care
- is receiving direct payments from a local authority or health and social care trust in lieu of social care services, or
- requires assistance in the conduct of their own affairs.

#### Appendix 2 - Flowchart on eligibility for DBS checks (working with Children)



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### 2 Regulated activity – children (the flowchart explained):

The new definition of regulated activity relating to children applies to individuals undertaking the following:

### 2.1 Unsupervised activities

These activities are teaching, training, instructing, caring for or supervising children or providing advice/guidance on wellbeing or driving a vehicle solely for children .

Supervision means day to day supervision as is reasonable in all the circumstances for the purpose of protecting any children concerned.

The Department for Education has produced <u>statutory guidance on supervision</u> to describe the considerations an organisation should make when determining whether or not an individual is supervised to a reasonable level for the role.

### 2.2 Work for a limited range of establishments (specified places)

Work for a limited range of establishments (specified places") with opportunity for contact with children as listed <u>below</u>

Work carried out by volunteers supervised to a reasonable level, in accordance with the statutory guidance on supervision, in these establishments is not regulated activity. However a supervised paid employee working for a specified establishment does come under regulated activity.

Work carried out involving either an unsupervised activity or in one of the listed establishments is only regulated activity relating to children if done regularly.

Regularly means carried out by the same person frequently (once a week or more often), or on 4 or more days in a 30 day period (or in some cases overnight between 2am and 6am).

### 2.3 Health care

Health care for children provided by, or under the direction or supervision of a regulated health care professional

This is regulated activity even if the activity is only carried out once.

### 2.4 Personal care

Personal care for children involving hands-on physical assistance with washing and dressing, eating, drinking and toileting; prompting and supervising a child with any of these tasks because of their age, illness or disability; or teaching someone to do one of these tasks

This is regulated activity even if the activity is only carried out once.

### It also applies to:

• registered childminders

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- registered foster carers
- the day-to-day management or supervision of any person engaging in regulated activity, is also in regulated activity

### 2.5 The frequency test

For an individual to be in regulated activity because of the activity they are carrying out, or the establishment they are working in, they must also meet the frequency test as described below:

- regularly carried out by the same person at least once a week
- carried out four or more days in 30-day period
- overnight carried out between 2am 6am

### When does the frequency test not apply?

• when someone is carrying out health care or personal care – the individual only needs to carry out the activity once to be in regulated activity

### 2.6 Establishments for regulated activity relating to children

The new list of establishments is:

- an educational institution which is exclusively or mainly for the provision of full-time education to children
- pupil referral units or short-stay schools providing education for children or compulsory school age who because of illness, exclusion or other reasons cannot attend a school
- academies which do not fall within the definition of a school
- nurseries exclusively or mainly providing full-time or part-time education for children who have not reached compulsory school age
- children's detention centres
- children's homes providing care and accommodation wholly or mainly for children
- children's centres managed by or on behalf of, or under arrangements made with an English local authority securing early childhood services for their area
- childcare premises

### 3 New minimum age for DBS applicants

The minimum age for someone applying for a DBS check will be 16 years old. This means that counter signatories should no longer sign application forms for applicants under the age of 16, even if the applicant will have reached 16 by the time they begin the role.

# Appendix 3. Secure storage, handling, use, retention and disposal of DBS disclosures and disclosure of information

### 1. General Principles:

SCC complies with its obligations under the Data Protection Act and other relevant legislation pertaining to the safe handling, use, storage, retention and disposal of disclosure information

SCC complies with the DBS Code of Practice regarding the correct handling, use, storage, retention and disposal of disclosures and disclosure information.

### 2. Storage, copying and access:

Disclosure information is never kept on an applicant's personnel file and is always kept separately and securely, in lockable, non-portable, storage containers with access strictly controlled and limited to those who are entitled to see it as part of their duties.

Copying of disclosure certificates is strictly prohibited

Any 'additional information' supplied by DBS on disclosures is strictly confidential and must not be stored nor revealed to the applicant.

Electronic data is stored in the online DBS system which requires a unique username and password and has a full audit trail of activity by every user. Access to the system and disclosure information is governed by the Safer Staffing Team Manager who ensures through secure logins ensures that only those required to access any information held in the system, are authorised to do so as part of their professional duties.

### 3. Handling:

Disclosure information is only passed to those who are authorised to receive it. We maintain a record of all those to whom disclosures or disclosure information has been revealed and we recognise that it is a <u>criminal offence</u> to pass this information to anyone who is not entitled to receive it.

### 4. Usage:

Disclosure information is only used for the specific purpose for which it was requested and for which the applicant's full consent has been given.

### 5. Retention:

Once a recruitment (or other relevant) decision has been made, disclosure information is kept for 6 months, to allow for the consideration and resolution of any disputes or complaints. It will then be deleted unless it is subject to the exemption below.

### 6. Retention exemptions:

The Commission for Care allows organisations subject to their inspection to retain documents for more than the 6 months referred to above. This permits SCC to retain disclosures for employees in relevant teams (e.g. residential establishments) up to the date of the notified annual inspection, i.e. for a maximum of 12 months.

The DBS advice is that the establishments maintain a list of all disclosures carried out for that home, showing the name of the applicant, the level of disclosure, disclosure reference number and date of issue, and whether the person was employed or not employed. They should have this list signed off by the inspector to confirm that these disclosures were available during the inspection. They recommend that disclosures are <u>not</u> kept in the establishment, but off site (e.g. in the HR personnel files) – if the inspector insists on seeing

original documents arrangements will need to be made for them to be taken to the establishment at the time of the inspection.

### 7. Acting as an Umbrella Body:

Where a service offers to act as an Umbrella Body they must ensure that the organisation takes all reasonable steps to satisfy ourselves that they will handle, use, store, retain, and dispose of disclosure information in full compliance with the DBS Code of Practice and in full accordance with the policy and has a written policy to this effect.

### 8. Disposal:

Once the retention period has elapsed, we will ensure that any disclosure information is immediately suitably destroyed by secure means, ie by shredding, pulping or burning.

We will not keep any photocopy or other image of the disclosure of any copy or representation of the contents of a disclosure.

We will ensure that all electronic information is stored securely, on a FTPS server with robust unique username and password requirements, and secure deletion/disposal of data will take place.

However, notwithstanding the above, we may keep a record of the date of issue of a disclosure, the name of the subject, the type of disclosure requested, the position for which the disclosure was requested, the unique reference number of the disclosure and the details of the recruitment decision taken. This same limited information will be held electronically on the online system, where the basic details of the disclosure only (as listed above) are held as an electronic data record.

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